



LHA SCORECARD

*A 2-Year Reflection of
Continuous Improvements*

*How our slogan
Hope, Opportunity, Success
comes to life.*



LAFAYETTE HOUSING AUTHORITY

LHA Overview

The last two years have truly reflected transformational change for the Housing Authority of the City of Lafayette (LHA). With a matchless corporate strength and an imminent drive to reverse an unfavorable circumstance, the LHA has persevered and continues to demonstrate its commitment to the preservation of affordable housing and improving the quality of life for the families we serve.

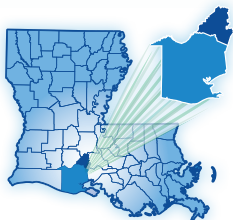
We have strategically forged public-private partnerships, including but not limited to, the Lafayette Consolidated Government's Neighborhood Counseling Services and South Louisiana Community College's Adult Education programs. We are passionate and driven by providing quality, respect and superior services to promote self-sufficiency for all families served. Both collaborations render programs and practices of promise that will ultimately positively impact our families and our community.

Our growth and successful outcomes can be directly attributed to the responsible governance of our volunteer Board of Commissioners, the U.S. Department of Housing and Urban Development (HUD) and the dynamic leadership of the entire LHA Team. We are also grateful for the public's trust and continued support of our agency. Beyond bricks and mortar, we remain devoted to instilling hope, creating opportunities and realizing success.

Enthusiastically,

Yvonda A. Bean

Executive Director/CEO

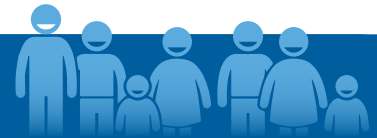


Serving the City of Lafayette, Lafayette Parish & Vermilion Parish in Louisiana



Hope, Opportunity, Success!

LHA Occupancy



July 2015
93%
Occupancy Rate

July 2016
93%
Occupancy Rate

July 2017
96%
Occupancy Rate
(last achieved in 2014)

Tenants Accounts Receivables

ESTABLISHED: Guidelines Procedures

RESULT: Reduced Tenant Account Receivables!

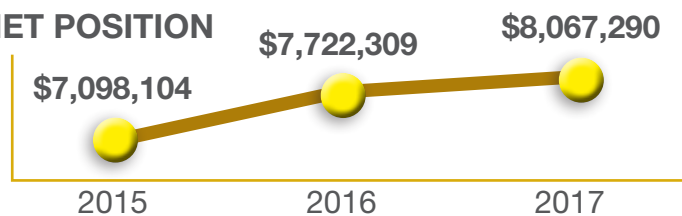
2015
<2%

2016
<1%

2017
<.5%

Financial Viability

NET POSITION



ASSETS



HOUSING CHOICE VOUCHER PROGRAM

Budget Authority increased by
\$22,294

5 more Veterans receive HUD VASH vouchers



PUBLIC HOUSING PROGRAM

3rd Party Environmental Reviews
\$3,143
Annual Savings

3rd Party REAC Inspections
\$5,832
Annual Savings

Family Self-Sufficiency Program

Instilling Hope & Creating Opportunities

Program Reinstated After

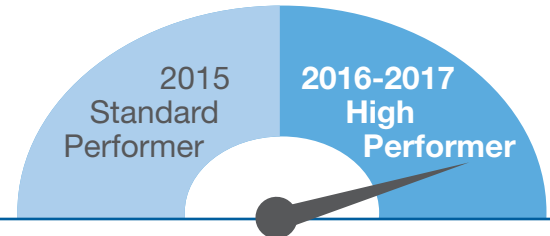
9 YEARS

25 Families

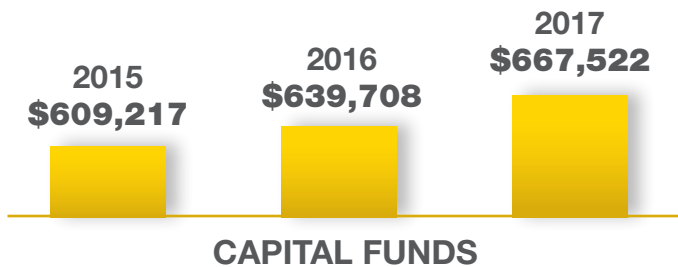
Enrolled as of 2018



Housing Choice Voucher (HCV) Program



Public Housing Program



Work Culture Improvements Through Superior Leadership



UPWARD MOBILITY FOR STAFF

- Improve **ACCOUNTABILITY**
- Create Organization **STRUCTURE**
- **TRAIN** Unskilled Workforce
- Improve **PRODUCTIVITY & MORALE**



IMPROVEMENTS

150+ Leadership Training & Empowerment Opportunities
(18 Nationally Recognized Certifications)

20+ Policies & Procedures Implemented

- Quarterly, Monthly & Biweekly Team Meetings
- Identified Human Resources Consultant Firm
- Identified Fee Accountant
- Identified Development Consultant & Partner
- Devised Redevelopment Strategy
- Job Audits

Partnership Resources - Strengthening Our Communities

Creating Opportunities - Changing the Trajectory of Lives!

Neighborhood Counseling Services (Credit/Finances)

<http://www.lafayettela.gov/CommunityDevelopment/HumanServices/Pages/Neighborhood-Counseling.aspx>



South Louisiana Community College (Adult Education)

www.slccadulded.com/



Workforce Development Commission (Job Training)

www.laworks.net



Acadiana Regional Coalition on Homelessness & Housing (Continuum of Care)

<https://www.archacadiana.org/>



LHA Rebranding

Responsive Website



Banner



Digital Letterhead & #10 Envelope Templates



Email Signature



Business Cards



Table Throw



Vehicle Decals



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o: 337.233.1327
f: 337.593.9942
TDD/TTY: 800.947.5277

115 Kattie Drive
Lafayette, LA 70501
TheLHA.com