



LHA SCORECARD II

2018-2019
Annual Report

*Our Corporate Vision:
Hope, Opportunity, Success
Fulfilled*



LAFAYETTE HOUSING AUTHORITY

Executive Director/CEO Reflections

“Do not go where the path may lead, go instead where there is no path and leave a trail.”

One of my favorite quotes and professional philosophies by Ralph Waldo Emerson is what immediately comes to mind when I reflect over the last year for the Housing Authority of the City of Lafayette (LHA).

It's been a trailblazing year...from meeting and exceeding the terms of the Housing and Urban Development's (HUD) Oversight and Monitoring Agreement before its scheduled completion date to implementing a risk management strategy that resulted in the development of Standard Operating Procedures in all areas of operations. I happily and humbly share additional achievements throughout our Scorecard.

In conclusion, LHA's re-emergence is a story of strength, its ability to forge strategic public/private partnerships and its team commitment and resiliency. We appreciate our volunteer Board of Commissioners, partners, friends and the families we serve – for it is through you and because of you that we continue to move onward and upward.

Enthusiastically,
Yvonda A. Bean
Executive Director/CEO

Professional Appointments:

- SWLA Center for Health Services, Board Member
- Leadership Institute of Acadiana, Board Member
- By-Laws (LHC/SOUTHWEST NAHRO)
- Community Revitalization & Development (LHC/SOUTHWEST NAHRO)
- Legislative (LHC NAHRO)
- Liaison to Housing Corporation (LHC NAHRO)

LHC Chapter of NAHRO:

- Vice President of Housing Elect



Hope, Opportunity, Success Fulfilled

Instilling Hope...

- 1 South Louisiana Community College (SLCC) Partnership
- 2 Acadiana Regional Coalition on Homelessness & Housing (ARCH) Partnership
- 3 Vera Institute of Justice Partnership
- 4 University of Louisiana at Lafayette (UL) Partnership
- 5 Louisiana Housing Corporation (LHC) Partnership Awarded
- 6 HRinMotion, LLC Partnership
- 7 Comprehensive Grants Management Partnership
- 8 Resident Council
- 9 Removal from Civil Service Model
- 10 Jeanerette Housing Authority & Parks Housing Authority
- 11 LANtec of Louisiana Corporate Training Center

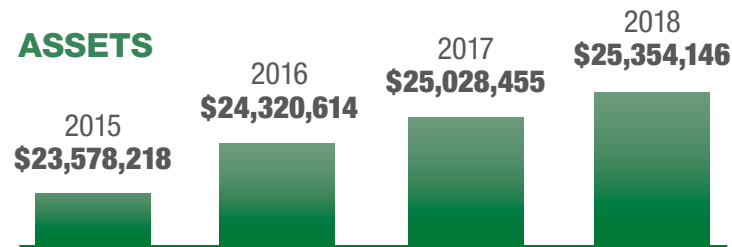
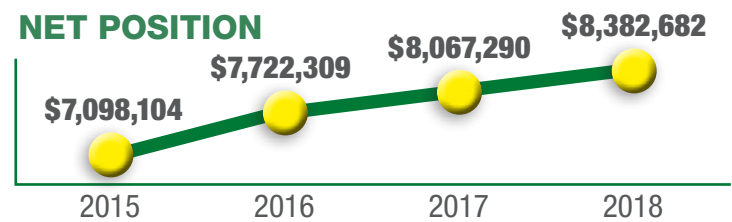
Creating Opportunity...

- HiSET® (High School Equivalency Test - Formerly GED)
- LHA Designated 50 Vouchers for ARCH
- Admission Policies Revisions
- Internships
- Addressed Outstanding Capital Improvement Needs (i.e. Deferred Maintenance Needs)
- Risk Management
- Industry Funding and/or Resources
- Resident & Community Engagement
- Facilitate a Service-Orientated, Results-Driven & Productive Workforce
- Interagency Agreements with Poor Performing Housing Authorities
- Continuous improvement by Investing in our Team Members

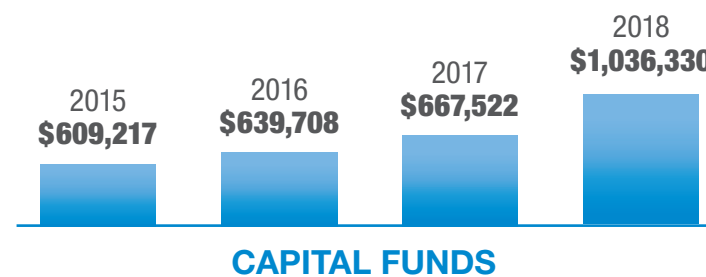
Realizing Success...

- Self-Sufficiency
- 50 Homeless Families Housed
- Individuals with Criminal Backgrounds Housed
- Lead to Full-Time Employment
- Excess of \$10 Million Award
- Devised over 50 Standard Operating Procedures, Improving LHA Management
- Awarded Additional Housing Vouchers for Non-Elderly Disabled Families
- 1st Annual Tenant Appreciation Day
- Developed New & Revamped Internal HR Policies, Procedures and Best Practices, Reducing Agency's Liability
- Better Management of Public Housing & Housing Choice Voucher Programs
- Results-Driven Professionals

Financial Viability



Public Housing Program



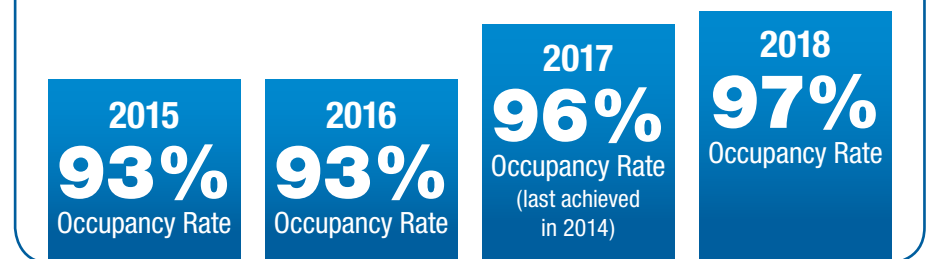
Housing Choice Voucher Program



Awarded State Funding for Public Housing RAD Conversions



LHA Occupancy



LHA Branding & Industry Recognition



WINNER
2018

LHC
WEBSITE
of the **YEAR**

WINNER
2019

LHC
Homelessness
Partnership

WINNER
2019
NAHRO
AWARD
of **MERIT**
Street to Housing Pathway



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